Declaration Regarding Patients' Rights and Responsibilities

We, the personnel of Nagoya University Hospital, will respect the wishes of our patients and their families and provide the best possible medical care. Patients have the following rights:

- 1. To receive safe, high-quality, state-of-the-art medical care.
- 2. To have your individuality respected and receive medical care with dignity, in any situation.
- 3. To be fully informed about your illness and prognosis.
- 4. To be fully informed of all the names of your medical staff (including intern doctors and students) and their roles in your care.
- 5. To expect a comprehensive explanation about your medical care plan, and either consent to or refuse the proposal.
- 6. To tell your physician or the hospital what kind of treatment you want to receive.
- 7. To delegate judgment to your family member or another person by designating you when you cannot express your wishes/opinion for some reason. You do not necessarily have to obey your family member or designated person's decision.
- 8. To freely select another doctor or hospital and seek other opinions regarding the diagnosis and treatment of your illness.
- 9. To access your medical records through a designated procedure.
- 10. To be assured that we will not disclose your personal information to a third party without your permission.
- 11. To participate in a clinical trial based on your personal decision. Also, you can refuse a proposal to participate in a clinical trial.
- 12. To tell our staff if you have a problem or complaint about your treatment or care during hospitalization. If you cannot directly tell about the problem or complaint yourself, you can have your family or a person designated by you do so. You will not be subjected to any disadvantage by doing so.

We ask for your full cooperation so as to provide you with the best possible medical care. Based on this principle, we would like to make the following requests.

- 1. Tell us honestly what you know about your current illness.
- 2. Tell us if you do not understand what we, the staff, tell you. Also, tell us if you feel you cannot follow our treatment instructions.
- 3. Refrain from behavior that would disturb others or violate other patients' rights.
- 4. Follow instructions/rules during your hospitalization.
- 5. We ask for your cooperate in our bedside teaching program so that we can achieve our role as a primary education hospital.